

Business MasterMinds Security Policy

Business MasterMinds uses the eWAY Payment Gateway for its online credit card transactions.

eWAY processes online credit card transactions for thousands of Australian merchants, providing a safe and secure means of collecting payments via the Internet.

All online credit card transactions performed on this site using the eWAY gateway are secured payments.

- Payments are fully automated with an immediate response.
- Your complete credit card number cannot be viewed by Business MasterMinds or any outside party.
- All transactions are performed under 128 Bit SSL Certificate.
- All transaction data is encrypted for storage within eWAY's bank-grade data centre, further protecting your credit card data.
- eWAY is an authorised third party processor for all the major Australian banks.
- eWAY at no time touches your funds; all monies are directly transferred from your credit card to the merchant account held by Business MasterMinds Pty Ltd.

For more information about eWAY and online credit card payments, please visit www.eWAY.com.au.

Delivery Policy

After ordering online, you will receive an email confirmation from eWAY containing your order details (if you have provided your email address). We will normally confirm receipt of your order within a few minutes of ordering.

If you wish to query your payment please contact us on 1300 650 387.

Your application for membership will be finalized with 5 working days in which you'll receive a welcome email.

Business MasterMinds Refund Policy

Business MasterMinds agrees to refund on a pro-rata basis if your main mastermind group ceases to operate and there being no suitable other mastermind group for you to attend.

Business MasterMinds also agrees to refund on a pro-rata basis if we are not delivering on our Terms and Conditions (see above).

We will not refund if you change your mind or are too busy to attend your meetings.

Terms & Conditions of Membership

Business MasterMinds agrees to:

- Consistently add value to your membership
- Respect all Members and their business
- Conduct ourselves with integrity, passion and fun
- Honor any agreements, guarantees and promises we make to you
- Treasure all referrals given to Us and follow up quickly
- Adhere to the legal, proper and ethical standards of our business
- Actively seek your feedback and implement suggestions where we can
- Deal professionally, honestly and provide top quality service to all Members
- Actively look for opportunities to enlarge the group by inviting guests who we think would benefit from membership

As a member of Business MasterMinds, I agree to:

- Attend at least 80% of meetings or my membership may be canceled
- Be punctual for all meetings and leave no earlier than 9am
- Actively participate in meetings
- Advise my facilitator or Business Masterminds head office if I am unable to attend a meeting
- Treasure all referrals given to me and follow up quickly
- Adhere to the legal, proper and ethical standards of my profession
- Deal professionally, honestly and provide top quality service to all Members and their referral clients
- Actively look for opportunities to enlarge the group by inviting guests who I think would benefit from membership
- Pay my membership fees on time